

# Optus SIM Only Data Plan



## CRITICAL INFORMATION SUMMARY

### Information about the service.

Here's a quick summary of all the important bits about your **Optus SIM Only Data Plan**.

Your plan is for a post-paid mobile data-only service. It gives you access to the network and access to mobile data on a month-by-month basis i.e no contract.

### MINIMUM TERM

The minimum term is **1 month**.

Whats Included:			
Plan	\$25.00 p/month	\$35.00 p/month	\$45.00 p/month
Included Monthly Data Allowance	30GB	60GB	100GB
Excess Data	\$10 per 1GB		

Your Monthly Data Allowance is for use in Australia only and can be used at any time (day or night). Your Monthly Data Allowance expires each month, with the billing cycle running from 28<sup>th</sup> to 27<sup>th</sup> of each month. All prices Inc GST

### INTERNATIONAL USAGE

Your Monthly Data Allowance doesn't include usage while you're overseas, so you'll be charged separately for this usage. Rates vary according to which country you are in whilst using the service. Average price is \$3 per 1 MB.

### Other Information

### USING YOUR SERVICE OVERSEAS

Your Monthly Call and Data Allowances doesn't include usage while you're overseas, so you'll be charged separately for this usage.

You can find the rates for international usage at [www.managedtelco.com](http://www.managedtelco.com)

### BILLING

We will bill you in advance for the minimum monthly charge and features

and in arrears for data. Your first bill will include charges for part of the month from when you took up your plan until the end of that billing cycle, as well as the minimum monthly charge in advance for the next billing cycle.

### WE'RE HERE TO HELP

If you have any questions, just call us on **1300 778 390** so we can serve you better. Or you can visit us at [www.managedtelco.com](http://www.managedtelco.com) for additional information, including to access information about your usage of the service.

### COMPLAINTS

If you have any concerns or complaints, you can access our complaint resolution process via the details on our website at [www.managedtelco.com](http://www.managedtelco.com) or email [support@managedtelco.com](mailto:support@managedtelco.com) You can also contact the Telecommunications Industry Ombudsman on 1800 062 058 or submit an enquiry at <http://www.tio.com.au/>